

QUALITY POLICY

Quality has always been our main concern. Our customers' loyalty (some of them for more than 30 years) reminds us regularly of this concern.

Therefore, I decided to comply with IATF 16949 standard to formalize and document our organization as well as our know how. This will enable our company to sustainability and improve dialogues with our customers.

Quality enables me to boost my team. Trained and informed employees will better understand my steps and we will thus all be able to speak about same standards. This will enable us to meet our customers' expectations by implementing following strategic axes:

1. *Improve product quality*
2. *Improve productivity in order to offer best prices to our customers*
3. *Improve employees' as well as their working environment's security*
4. *Improve employees' qualification*
5. *Continuously improve deadlines*
6. *Continuously improve quality management*
7. *Regular investments in our production means*

Our aim : Profit and customers' satisfaction

In order to help me achieve this goal, I appointed a quality insurance manager to whom I transferred all necessary authority to achieve this mission. I personally commit to follow up our goals and to meet applicable requirements. Therefore, I will monitor all implemented indicators using different measurement devices.

**My desire is to meet your expectations,
Sophie REVILLOD
20/04/2021**